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www.smservice.ch

Please	print,	fill	out	the '	form	and	send	in	with	your	phone
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➤ Name and Surname		
➤ Return Address		
➤ Contact Phone Number		
➤ E-mail address		
➤ Device Model		
Device's Serial No. or IMEI number		
Explain problem with device		
Customer Signature	Place and I	Date

- Carefully package your phone.
- We will contact you within 24 hours of receiving your device. Upon your approval and receiving the payment, we will ship it back to you.
- Usually it takes 1-3 days for most repairs. Motherboards, liquid damage and a few other difficult repairs can take longer.